

# UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications  
under

37 CFR 1.53(b))

Attorney Docket No.	PD99-2788
First Inventor	Richard Willems
Title	SYSTEM AND METHOD FOR COLLECTING SYSTEM DATA USING RECORD BASED REQUESTS WITH TAG LISTS AND PAUSING ALL BUT ONE THREAD OF A COMPUTER SYSTEM
Express Mail Label No.	EL700671685US

## APPLICATION ELEMENTS

Assistant Commissioner for Patents  
Box Patent Application  
Washington, DC 20231

1. ☒ Fee Transmittal Form  
(submit an original and a duplicate for fee processing)
2. ☐ Applicant claims small entity status.  
See 37 CFR 1.27
3. ☒ Specification [ total pages 39 ]  
(preferred Arrangement set forth below)
  - Descriptive title of the Invention
  - Cross References to Related Applications
  - Statement Regarding Fed sponsored R&D
  - Reference to sequence listing, a table, or a computer program listing appendix
  - Background of the Invention
  - Brief Summary of the Invention
  - Brief Description of the Drawings
  - Detailed Description
  - Claim(s)
  - Abstract of the Disclosure
4. ☒ Drawing(s) [ total sheets 8 ]
5. ☒ Oath or Declaration [ total sheets 1 ]
  - a. ☒ Newly executed (original or copy)
  - b. ☐ Copy from prior appl. (37 C.F.R. § 1.63(d))
    - i. ☐ ~~DELETION OF INVENTOR(S)~~  
Signed statement attached deleting inventor(s) named in prior application, see 37 C.F.R. §§ 1.63(d)(2) and 1.33(b).
6. ☐ Application Data Sheet. (See 37 CFR 1.76)
7. ☐ CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix)
8. Nucleotide and/or Amino Acid Sequence Submission  
(if applicable, all necessary)
  - a. ☐ Computer Readable Form
  - b. ☐ Specification Sequence Listing on:
    - i. ☐ CD-ROM or CD-R (2 copies); or
    - ii. ☐ paper
  - c. ☐ Statements verifying identity of above copies

## ACCOMPANYING APPLICATION PARTS

9. ☒ Assignment Papers (coversheet/document(s))
10. ☐ 37 CFR. 3.73(b) Statement ☒ Power of Attorney  
(when there is an assignee)
11. ☐ English Translation Document
12. ☐ IDS & Form 1449 ☐ Copies of IDS Citations
13. ☐ Preliminary Amendment
14. ☒ Return Receipt Postcard (MPEP 503)
15. ☐ Certified Copy of Priority Document(s)
16. ☒ Other: Certificate of Mailing by Express Mail

17. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment, or in an Application Data Sheet under 37 CFR 1.76:

☐ Continuation ☐ Divisional ☐ Continuation-in-part (CIP) of prior application No.:   /Prior application information: Examiner:    Group/Art Unit:   

FOR CONTINUATION OR DIVISIONAL APPS only The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.

## 17. CORRESPONDENCE ADDRESS

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# FEE TRANSMITTAL for FY 2000

**TOTAL AMOUNT OF PAYMENT (\$)** **(\$ 830.00)**

## Complete if Known

Application Number	-----
Filing Date	Herewith
First Named Inventor	Richard Willems
Examiner Name	
Group / Art Unit	
Attorney Docket No.	PD99-2788

### METHOD OF PAYMENT (check one)

1. ☐ The Commissioner is hereby authorized to charge indicated fees and credit any over payments to:

Deposit Account Number **50-1123**

Deposit Account Name **Hogan & Hartson L.L.P.**

- ☒ Charge Any Additional Fee Required Under 37 CFR § 1.16 and 1.17  
☐ Applicant claims small entity status.  
 See 37 CFR 1.27

2. ☒ Payment Enclosed:  
☒ Check ☐ Money Order ☐ Other

### FEE CALCULATION

#### BASIC FILING FEE

Large Entity Fee (\$)	Small Entity Fee (\$)	Fee Description	Fee Paid
710	355	Utility Filing Fee	<b>710</b>
320	160	Design filing fee	
490	245	Plant filing fee	
710	355	Reissue filing fee	
150	75	Provisional filing fee	
<b>SUBTOTAL (1) (\$)</b>			

#### 2. EXTRA CLAIM FEES

Total Claims	Extra Claims	Fee from below	Fee Paid
17	-20**	0	0
4	-3**	1	80
Multiple Dependent			0

\*\*or number previously paid, if greater, For Reissues, see below

Large Entity Fee Code (\$)	Small Entity Fee Code (\$)	Fee Description
103 18	203 9	Claims in excess of 20
102 60	202 40	Independent claims in excess of 3
104 270	204 135	Multiple dependent claim, if not paid
109 80	209 40	**Reissue independent claims over original patent
110 16	210 9	**Reissue claims in excess of 20 and over original patent

**SUBTOTAL (2) (\$80.00)**

### FEE CALCULATION (continued)

#### 3. ADDITIONAL FEES

Large Entity Fee (\$)	Small Entity Fee (\$)	Fee Description	Fee Paid
130	65	Surcharge - late filing fee or oath	
50	25	Surcharge - late provisional filing fee or cover sheet	
130	130	Non-English specification	
2,520	2,520	For filing a request for ex parte reexamination	
920*	920*	Requesting publication of SIR prior to Examiner action	
1,840*	1,840*	Requesting publication of SIR after Examiner action	
110	55	Extension for reply within first month	
390	195	Extension for reply within second month	
890	445	Extension for reply within third month	
1,390	695	Extension for reply within fourth month	
1,890	945	Extension for reply within fifth month	
310	155	Notice of Appeal	
310	155	Filing a brief in support of an appeal	
270	135	Request for oral hearing	
1,510	1,510	Petition to institute a public use proceeding	
110	55	Petition to revive - unavoidable	
1,240	620	Petition to revive - unintentional	
1,240	620	Utility issue fee (or reissue)	
440	220	Design issue fee	
600	300	Plant issue fee	
130	130	Petitions to the Commissioner	
50	50	Petitions related to provisional applications	
240	240	Submission of Information Disclosure Stmt	
40	40	Recording each patent assignment per property (times number of properties)	40.00
710	355	Filing a submission after final rejection (37 CFR § 1.129(a))	
710	355	For each additional invention to be examined (37 CFR §1.129(b))	
710	355	Request for Continued Examination	
		Request for expedited examination of a design application	

Other fee (specify)

\*Reduced by Basic Filing Fee Paid **SUBTOTAL (3) (\$40.00)**

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Signature		Date	<b>3 Nov 2000</b>

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Richard Willems

Serial No. \_\_\_\_\_

Filed: Herewith

For: SYSTEM AND METHOD FOR COLLECTING SYSTEM  
DATA USING RECORD BASED REQUESTS WITH TAG  
LISTS AND PAUSING ALL BUT ONE THREAD OF A  
COMPUTER SYSTEM

Group Art Unit: \_\_\_\_\_

Examiner: \_\_\_\_\_



CERTIFICATE OF MAILING BY EXPRESS MAIL

BOX PATENT APPLICATION

Assistant Commissioner of Patents and Trademarks  
Washington, D.C. 20231

Sir:

The undersigned hereby certifies that the following documents:

1. Utility Patent Application Transmittal;
2. Fee Transmittal and \$ 790 filing fee;
3. Utility Patent Application;
4. Executed Declaration;
5. Executed Power of Attorney by Assignee
6. 8 sheets of drawings;
7. Recordation Form Cover Sheet PTO 1595 with Executed Assignment and Recording Fee of \$40.00;
8. Return postcard; and
9. Certificate of Mailing By Express Mail

relating to the above application, were deposited as "Express Mail", Mailing Label No. EL700671685US with the United States Postal Service, addressed to The Commissioner of Patents and Trademarks, Washington, D.C., 20231, Nov 3, 2000.

Nov 3, 2000  
Date

Julie M. Throuth  
Mailer

3 Nov 2000  
Date

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**SYSTEM AND METHOD FOR COLLECTING SYSTEM DATA USING  
RECORD BASED REQUESTS WITH TAG LISTS AND PAUSING ALL BUT  
ONE THREAD OF A COMPUTER SYSTEM**

**RELATED APPLICATIONS**

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This application is related to a simultaneously  
filed application entitled "System and Method for  
5 Collecting System Data Using Automatically Identified  
Symbol Libraries to Create Record Based Requests with  
Tag Lists of Data to be Collected Upon Pausing All But  
One Thread of an Operating Computer System",  
identified as Serial No. [XX/XXX,XXX] and attorney  
10 docket number PD99-2787. This application is also  
related to a simultaneously filed application entitled  
"Collection Driver for Collecting System Data Using  
Record Based Requests with Tag Lists and Pausing All  
But One Thread of a Computer System", identified as  
15 Serial No. [XX/XXX,XXX] and attorney docket number  
PD99-2789.

**FIELD OF THE INVENTION**

The invention is related to the field of  
interactive debuggers for computer operating systems.  
20 In particular, the invention is related to the field  
of formatting requests for system information by a  
debugger's user interface to control capture of list  
information by the debugger's collection driver.

## BACKGROUND OF THE INVENTION

Many modern computer systems, including their resident operating systems and application programs have software bugs, or may have or develop other problems that cause maloperation. When maloperation occurs, it is desirable to identify any causative bugs or other problems so that repairs may be made to prevent future maloperation. Symbolic debuggers may be used by trained service personnel to examine variables of a maloperating computer system to help those personnel identify any causative bug or other problem.

Software bugs may exist in the operating system itself or in application programs. Viruses may enter the system and cause various levels of damage, leading to maloperation. Other problems that can cause maloperation include hardware defects, malfunctions of attached devices and networked computer systems, and maliciously or accidentally incorrect user input.

Debugging is often an iterative process of information gathering, making changes or performing other experiments, and testing. A symbolic debugger is a tool highly useful for at least the information gathering phase of this process, and occasionally useful for performing experiments and testing.

Symbolic kernel debuggers are symbolic debuggers having command sets and functions particularly suited to solving software bugs and problems associated with an operating system kernel or software drivers, such as input/output device drivers that run in kernel mode.

Symbolic kernel debuggers are often used to diagnose intermittent bugs in systems. Debugging intermittent problems requires that the failure state of the intermittent bug be reproduced, then the debugger may be used to examine information relevant to the bug. Reproducing intermittent bugs can be difficult and time consuming, sometimes requiring extensive repetition of test sequences to induce the failure state.

## 10 Symbolic Debuggers and Symbol Resolution

Symbolic debuggers, including symbolic kernel debuggers, typically incorporate a collection driver, a user interface, and a symbol resolution system.

The symbol resolution system reads a module-specific symbol file, typically generated by an assembler, compiler or linker when the module was created, to obtain a list of known symbols and relative or absolute addresses corresponding to those symbols. The symbol resolution system uses this list to translate symbolic requests by service personnel into memory addresses having variables to be read or function entry points to be called or intercepted. The symbol file may also specify a variable type associated with each symbol, which may control the way the user interface displays memory data.

Symbolic kernel debuggers may have the ability to parse system information, such as process lists and input/output buffers and to display relevant information. The symbol resolution system is often used by these debuggers to locate those lists and buffers since those lists and buffers may appear at

different locations in memory for each version of the kernel or driver software.

It is essential that the version of the symbol file used by the symbol resolution system correspond to the version of the module running on the machine being debugged. If this is not the case, the debugger may read different locations than those intended, which can result in user confusion or a crashed debugger. Since operating modules are updated frequently, with service packs and in-line updates as well as with new operating system releases, locating, storing, and ensuring use of the correct symbol file can be a difficult exercise. Kernel-mode driver modules may also be released, patched, and updated, by hardware vendors; further complicating the logistical problem of ensuring use of the correct symbol file.

The collection driver typically gathers data as requested by service personnel, and, may, but need not, also have the ability to alter selected memory locations. The collection driver runs on the target machine, the machine being diagnosed. Some symbolic kernel debuggers are known to utilize a serial port of the target machine to communicate with a diagnosis machine upon which runs the user interface and symbol resolution system.

The user interface typically interfaces the collection driver and the symbol resolution system to a keyboard and display for interaction with service personnel users. The user interface may include system-specific code for reading linked-lists, including process lists, and displaying information from those lists to the user. Extraction of data from

linked lists typically requires multiple calls from the user interface to the collection driver.

### Coherency of Data

When an operating system runs on a machine, it is known that many operating system variables and data structures change as the system runs. Many of these data structures are of length greater than the word length of the machine; changes made to these structures must take place over several processor operations. If these data structures are examined by a debugger after the first operation of a change, but before the last operation of the change, the data captured or viewed by the debugger may not accurately reflect the state of the system. Similarly, if a debugger begins to view or capture a data structure prior to a change, but completes capture after the change, the data captured or viewed will be incoherent in that it does not accurately reflect the state of the system.

Incoherent data may cause confusion to service personnel attempting to interpret it. Since no indication of incoherency exists, it can be difficult to determine whether a problem indicated by the data is because the data is incoherent, or because the data indicates a problem with the system. Incoherent data may cause a debugger to display erroneous information. If incoherent data is followed as part of a linked list, the debugger may crash or attempt an illegal operation. For example, if links of a doubly linked list are examined after update to the forward links, but before update to the reverse links, the reverse links are incoherent and could result in a debugger



crash if the debugger follows them. Debugger crashes may not only require that the debugger be restarted, but may require extensive work to reproduce the failure state of an intermittent bug.

- 5        It is desirable that captured data accurately reflect system state, or be "coherent," so that service personnel may diagnose the system without confusion, wasted effort following false leads, and without losing time to restarting crashed debuggers
- 10      and reproducing bugs.

- Some existing symbolic kernel debuggers ignore the problem of incoherent data. A debugger believed to ignore incoherency when taking a system snapshot is Microsoft i386KD running under LiveKD by SysInternals, as distributed with the book: Inside Windows 2000 3'd ed. by David Solomon and Mark Russioovich, Microsoft Press, 2000. Other debuggers such as Microsoft's i386KD without LiveKD enforce partial coherency by stopping execution of all programs, except for the
- 15      debugger, on the target machine until debugging is complete. Stopping execution renders the target machine temporarily unusable, disrupting any real-time control functions or network services provided by that machine. Stopping execution prevents the operating
- 20      system from making changes to data structures while the debugger is capturing or displaying those structures thereby preventing apparent incoherency resulting from updates to these structures as the debugger is reading them. Unless execution is stopped
- 25      at a time when no changes to data structures are in progress, some incoherency may, however, exist.
- 30

It can be useful to obtain a snapshot of coherent state information about a system, allow that system to continue execution for some time, and obtain a second snapshot from that system. This permits service

- 5 personnel to observe how the system state changes with time, which can yield useful clues about system bugs and other problems. In particular, multiple snapshots can be useful in identifying memory and resource leaks and performance problems.

## 10 **Linked Process Lists**

- Linked lists may be used by an operating system to store information about processes. It is known that Windows NT 4.0 and Windows 2000 store process information in a linked process list. Each node of
- 15 this list may incorporate a further linked thread list as well as additional information about the process that may be useful in debugging a system. For example, in addition to pointers to a thread list, a process list node may include process name, execution
- 20 priority and execution privileges.

- Each node of the thread list contains list pointers to security tokens, context switches, I/O request lists, and wait blocks that can be of interest to service personnel investigating a software bug or
- 25 other problem. Each node of the thread list of a process node may be linked to additional linked lists of the system.

## **Prior Debuggers**

- Microsoft Kernel Debugger i386KD (KD) is a
- 30 symbolic debugger tailored for Windows NT and Windows 2000 kernel and kernel-mode driver debugging. KD is

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designed for operation through a serial port of a target machine. Two machines are required, the target machine on which the system being debugged is located, having a collection driver, and an analysis machine having a symbol resolution system and a user interface. Symbol files matching the system being debugged must be present on the analysis machine. Matching symbol files are not automatically located although they are verified as correctly matching the target system. When KD is in use, all other threads on the target machine are stopped until debugging is complete, severely impacting operation of that machine. KD can, however, alter system variables and allow the system to resume operation when debugging is complete.

#### Statement of the Problem

Collection drivers for symbolic kernel debuggers must run with high privileges in kernel mode. Code run with those privileges poses security and bug risks, so it is desirable that it be small, with few versions.

Since the locations of kernel variables, including process lists, can vary from release to release it is desirable for a debugger to derive this information from symbol files at run time rather than embedding this information in a version-specific collection driver. It is also desirable to place other system-specific information in a command plug-in of the user interface instead of the collection driver.

It is therefore desirable to have a way of specifying system and version specific information, including list format and structure information, to be collected by a collection driver. The collection driver then interprets this specification

### SUMMARY OF THE INVENTION

A network-aware, symbolic kernel debugger has been prepared. A local debugger embodiment has a collection driver, user interface, and symbol resolution system all running on the target machine. A remote debugger embodiment has the collection driver on the target machine, with the symbol resolution system and user interface on an analysis machine. A central symbol library debugger embodiment has the collection driver on the target machine, the user interface on an analysis machine, and the symbol files of the symbol resolution system on a symbol reference machine.

It has been found that most "locked-up" Windows NT and Windows 2000 systems have problems with one or more of their keyboard, mouse, and display subsystems, but can still communicate over their network port. On these systems, insufficient virtual memory can prevent users from logging in on the keyboard and display, but network communications may still operate. The remote and central symbol library embodiments take advantage of this fact by using the network port of the target machine for communications between the analysis machine and the collection driver of the target machine.

The user interface is modular. It has a common framework and command line interpreter suitable for

debugging several different operating systems on several different platforms, with one or more command plug-ins each suitable for debugging one specific operating system. Each command plug-in has operating system-specific knowledge and related commands. This knowledge includes by way of example and not of limitation knowledge of the format of each node of, and the root symbol name of, the process list. These commands include, for example, commands to display processes, with names, and the threads linked to those processes.

The symbol resolution system of the symbolic kernel debugger has a library of symbol files. This library contains symbol files suitable for several operating system versions that could be found on a target machine. The symbol resolution system automatically identifies the operating system version present on the target machine and locates appropriate symbol files in its library.

The collection driver of the symbolic kernel debugger is operating system specific. It is capable of taking snapshots of the target machine system state according to an input record list provided by the user interface command plug-in. Coherency of each snapshot is enforced through use of an operating system call to suspend execution of all processes and threads other than the collection driver itself for the time it takes to capture the snapshot. After the snapshot is collected, the suspended processes and threads are restarted so that operation can continue. This frequently permits capture of snapshots without visible disruption of system operation.

The foregoing and other features, utilities and advantages of the invention will be apparent from the following more particular description of a preferred embodiment of the invention as illustrated in the accompanying drawings.

### BRIEF DESCRIPTION OF THE DRAWINGS

Figure 1 is a block diagram of the symbolic debugger of the present invention operating with combined analysis and target machines;

10 Figure 2, a block diagram of the symbolic debugger of the present invention operating with separate analysis and target machines;

15 Figure 3, a block diagram of the symbolic debugger of the present invention operating with separate analysis and target machines and a separate symbol file library machine;

Figure 4, an illustration of the directory tree structure of the symbol file library;

20 Figure 5, a flowchart of the symbol library tree search performed for a symbol file when the debugger initializes for a particular target machine;

Figure 6, an illustration of the structure of process and thread lists in Windows NT & Windows 2000;

25 Figure 7, a block diagram of an input record list as interpreted by the collection driver of the symbolic kernel debugger;

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Figure 8A, a block diagram of a memory descriptor for a scalar type that may appear in the input record list of Figure 7;

Figure 8B, a block diagram of a memory descriptor  
5 for a list type that may appear in the input record  
list of Figure 7;

Figure 8C, a block diagram of a list element descriptor that may appear in the list memory descriptor of Figure 8B;

10       Figure 8D, a block diagram of a tag array element  
that may appear in the tag array of the list element  
descriptor of Figure 8C;

Figure 9, a block diagram illustrating the structure of captured data as placed by the collection driver in the capture buffer;

Figure 10, a block diagram of a list buffer descriptor for captured data, showing list buffer element descriptors; and

Figure 11, a block diagram of a list buffer  
20 element descriptor and showing how it indicates  
locations of node data in the capture buffer.

## DETAILED DESCRIPTION OF THE EMBODIMENTS

## Debugger Architecture

25       A first embodiment (Figure 1) of the symbolic  
kernel debugger of the present invention is operable  
on a single machine, the target machine. This  
embodiment is useful if the software bug or other  
problems to be examined do not involve lockup,

freezing, or other significant problems with keyboard interface and display subsystems operating on the target machine.

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In this embodiment, a collection driver 100  
5 operates in kernel mode on the target machine.  
Collection driver 100 communicates 102 with a  
communications and collection driver interface 104 of  
the user interface 106 operating in user mode. The  
communications and collection driver interface 104  
10 serves to interface the collection driver with a  
command line interpreter 108 that receives commands  
from service personnel, as well as formats and  
displays data for viewing by service personnel.

The command line interpreter 108 uses framework  
15 110 to interpret commands and control formatting of  
data according to an executing command plug-in 112  
selected as appropriate for the operating system  
kernel 114 and associated drivers 116 executing on the  
target machine. The executing command plug-in 112 is  
20 selected from a group of available command plug-ins  
118 that may include plug-ins suitable for other  
operating systems; in a particular embodiment the  
group of available command plug-ins includes plug-ins  
for use with the Microsoft Windows NT 4.0 and Windows  
25 2000 operating systems.

The command line interpreter 108 expands any  
symbols referenced by service personnel or by the  
executing command plug-in 112 through calls to a  
symbol manager 120. The symbol manager 120 expands  
30 these symbols by finding matching symbols in a symbol  
file of symbol file library 122.



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A second embodiment (Figure 2) of the symbolic kernel debugger of the present invention requires an analysis machine 200 as well as the target machine 202. This embodiment is useful if the bug to be examined do not cripple network operations of target machine 202 even if they involve lockup, freezing, or other significant problems with the target machine's keyboard interface and display subsystems. Analysis machine 200 is coupled to target machine 202 through network interconnect 204. Network interconnect 204 may incorporate any network linkage and router known in the art of local and wide area networks including Fibre-Channel, 10-BaseT or 100-BaseT, and dialup links such as a RAS (Remote Access) service. It is anticipated that network interconnect 204 may incorporate encrypted communications over the Internet and through suitable firewalls.

In this embodiment, collection driver 206 operates in kernel mode on the target machine 202 to gather data from the operating system kernel (not shown), drivers (not shown) or other programs running on the target machine in manner similar to the collection driver 100 (Figure 1) of the first embodiment. Collection driver 206 communicates with a target machine communications and collection driver interface 210 that is accessible through a communication service module 212. Communication service module 212 is, in turn, addressable over network interconnect 204 from communications and collection driver interface 214 of the user interface 216 operating in user mode of analysis machine 200.

In a particular embodiment, the same ".DLL" executable code is capable of serving in single or

multiple instances as target machine communications and collection driver interface 214, analysis machine communications and collection driver interface 210, and as the stand-alone embodiment's communications and  
5 collection driver interface 104.

This communications and collection driver interface 214 serves to interface the collection driver 206 with a command line interpreter 218. Command line interpreter 218 corresponds to the  
10 command line interpreter 108 (Figure 1) of the first embodiment. Command line interpreter 218 (Figure 2) receives commands from service personnel, as well as formats and displays data for viewing by service personnel on display apparatus (not shown) of the  
15 analysis machine 200.

Command line interpreter 218 uses framework 220 to interpret commands and control formatting of data according to an executing command plug-in 222 selected, as with the first embodiment, as appropriate  
20 for the operating system kernel executing on the target machine.

The command line interpreter 218 expands any symbols referenced by service personnel or by the executing command plug-in 222 through calls to a  
25 symbol manager 224. Symbol manager 224 expands these symbols by finding matching symbols in a symbol file of symbol file library 226 as with the symbol library 122 of the first embodiment.

A third embodiment (Figure 3) of the symbolic  
30 kernel debugger of the present invention uses a symbol reference machine 300 as well as an analysis machine

302 and target machine 310. Each symbol reference machine 300 may serve more than one analysis machine. Symbol reference machine 300 is coupled to analysis machine (or machines) 302 through network interconnect 5 304, which may incorporate any combination of local area network, a wide area network, as well as encrypted communications over the Internet and through suitable firewalls as known in the art of virtual private networking. Encrypted communications over the 10 Internet offers particular advantage in that a symbol reference machine 300 may be maintained at a central location while the analysis machine 302 may, but need not, be a notebook computer carried by service personnel to the location of the target machine 310.

15 In this embodiment, the collection driver 306, operating in kernel mode 308, on the target machine 310 to gather data from the operating system kernel (not shown), drivers (not shown) or other programs running on the target machine 310 in manner similar to 20 the collection driver 206 (Figure 2) of the second embodiment. Collection driver 306 communicates through a local communications and collection driver interface 312 and communication service module 314 over network interconnect 316 to communications and 25 collection driver interface 318 of analysis machine 302. These components operate similar to the corresponding components of the second embodiment.

Communications and collection driver interface 318 serves to interface the collection driver 306 with 30 a command line interpreter 320, framework 322, and executing command plug-in 324 that correspond to similar components (Figure 2) of the second embodiment. Command line interpreter 320 (Figure 3)

receives commands from service personnel, as well as formats and displays data for viewing by service personnel on display apparatus (not shown) of the analysis machine 302.

5 Command line interpreter 320 expands any symbols referenced by service personnel or by the executing command plug-in 324 through calls to a symbol manager 326. Symbol manager 326 expands these symbols by seeking any matching symbols in a local symbol cache  
10 328. Symbols found in the local symbol cache 328 are expanded with their definition stored therein. Symbols not found in the local symbol cache are formatted into symbol inquiry packets and transmitted over network interconnect 304 to the symbol reference  
15 machine 300 for expansion.

Remote symbol manager 330 running on symbol reference machine 300 receives symbol reference packets from one or more analysis machines 302 and expands these by locating appropriate symbols in  
20 appropriate symbol files of a symbol file library 332.

### **Symbol File Library Structure and Operation**

Symbol file library 332 of the third embodiment, symbol file library 122 of the first embodiment, and symbol file library 226 of the second embodiment have  
25 structure as illustrated in Figure 4. This library is stored on a memory system, such as a disk drive, of the associated machine. The library tree root 400 is a directory named SYMBOLS that appears in a known directory on a storage device, such as a disk drive or  
30 RAID cluster. This directory has one or more platform subdirectories, each of which is dedicated to a

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particular machine architecture and operating system family. For example and not by way of limitation, there may be a platform subdirectory named INTEL\_NT 402 for Windows NT and similar operating systems

5 operating on Intel Pentium type machines, a platform subdirectory named Intel\_95 404 for Windows 96, Windows 98, and Windows Millennium Edition operating on Intel Pentium machines, and additional platform directories 406 for other machine-system family

10 combinations. Additional platform directories 406 may include directories for Linux running on Intel machines, for Windows NT running on future Intel 64-bit machines, and other combinations.

Within a platform directory, such as the Intel\_NT

15 directory 402, there are build number subdirectories for each released build. For example, Windows NT 4.0 has build number "1381", so files related to this version are placed in a subdirectory named "1381" 408. Similarly, Windows "2000" has build number "2195", so

20 files related to this version are placed in a subdirectory named "2195" 410.

Within each build number subdirectory is one or more additional service pack subdirectories, one directory corresponding to each released service pack

25 of the system, with a zero directory for the initial release. For example, service pack subdirectory "0" 412 and service pack subdirectory "1" 414 may exist in build subdirectory "2195" 410. Within each of these service pack subdirectories is another subdirectory, a

30 service pack symbols directory, named SYMBOLS, such as the service pack symbols directory for service pack 0 of Windows "2000" 416.



generated when corresponding executable files are compiled, and made available by the system vendor, such as symbol files 440 and 442. ".DBG" files are often available from Microsoft for use with both  
5 Windows NT and Windows 2000, while ".PDB" files are available for Windows 2000 but not for Windows NT.

When the an embodiment as illustrated in Figure 1, 2, or 3, initializes for a particular target machine, any required network connection to the target  
10 machine is set up, the collection driver and communication service if required for that platform is started, and user interface 106, 216, or 340 of the debugger connects 500 (Figure 5) through to the collection driver. If connection was unsuccessful, an  
15 error is reported 502 and operation ceases. If connection was successful, the build number and service pack number, or other version identifying information, is obtained 504 by the collection driver from the operating system of the target machine and  
20 returned to the user interface. A list of loaded executable modules on the target machine is also obtained 506, this list includes module names and checksums of the corresponding executable files. The build number and service pack number, or other version  
25 identifying information of the operating system, is used to ensure a compatible command plug-in 112, 222, or 324 is loaded, and used to locate symbol files in the library tree structure.

Once the version identifying information is read  
30 from the system running on the target machine, the symbol file for the operating system kernel is searched for in the symbol library structure. For example, if the platform is Intel\_NT, build number is

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"2195", and service pack number is "0", symbol manager 120 or 224, or remote symbol manager 330, finds the SYMBOLS subdirectory 416 (Figure 4) of service pack directory 412 of build directory 410 of platform  
 5 directory 402 of the library tree root 400.

The operating system kernel file name is known to the symbol manager 120, 224, or 326 (for Windows NT and Windows 2000 this name depends on the number of processors in the machine). This filename is set 507  
 10 as the symbol file to locate and a symbol file of this name having a symbol file suffix is sought 508 in the appropriate "EXE" 418, "SYS" 422, or "DLL" 420 subdirectory.

Each ".DBG" or ".PDB" symbol file has an  
 15 indicator of the checksum of the corresponding executable file. These checksums for hotfix executables are entered into a small database of symbol file names and locations that can be accessed by module name, build number, service pack number, and  
 20 checksum. If no symbol file is found 510, then this database is checked 512 for a matching file. If a kernel symbol file is found at this point, it is a hotfix symbol file located somewhere under the HOTFIXES directory 430. If 514 no symbol file is  
 25 found, and the file being sought is the kernel symbol file then the user interface disconnects 516 from the target machine and reports an error 518.

If a symbol file was found, the checksum indicated in the symbol file is compared 520 with the  
 30 checksum for that module obtained with the list of loaded modules on the target machine. If 522 these checksums match, success is declared 524, the symbol

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file is loaded, and the user interface awaits a user command.

If the checksums do not match, the symbol file hotfix index database is checked 522 for a symbol file having the same module name, build, service pack, and checksum, and the associated symbol file is read. This symbol file is located in an appropriate "EXE" 434, "SYS" 438, or "DLL" 436 subdirectory of a hotfix directory. If 514 one is found, success is declared 522, the symbol file is loaded, and the user interface awaits a user command.

As debugging progresses, it may be found necessary to locate additional symbol files corresponding to other modules. This is done by reentering 530 the above sequence to search for a symbol file having an appropriate filename, including 508, 510, 512, 514, 518, 520, 522, and 524 for those modules.

Most hotfix releases include updated versions of some, but not all, operating system executables and corresponding symbol files. The symbol file library stores complete copies of all operating system symbol files for each build and service pack. It also stores symbol files updated in each hotfix. Those symbol files corresponding to modules not updated in a particular hotfix are located in the complete build and service pack directories. The symbol library search method of the present invention will locate any matching file, whether it be in a hotfix directory or in a build and service pack directory.

If more than one analysis machines 302 (each coupled to a target machine) are in use and connected to a single remote symbol manager 330, remote symbol manager 330 maintains a separate list of opened symbol files for each analysis and target machine combination. This permits the remote symbol manager 330 to respond to expansion requests with symbols appropriate to the operating system version, service pack, or hotfix, installed on each target machine.

#### 10 **Collection Driver Input Record List**

The input record list specifies information to be captured by the collection driver.

When the command line interpreter 108, 218, or 320, requires data from the target machine, it creates an input record list and transmits this list to the collection driver. The input record list specifies information for the collection driver to gather from the operating system on the target machine. The collection driver gathers the desired information according to this list, places the information in the capture buffer, and copies the capture buffer to the command line interpreter.

#### **System Data Structures to be Captured**

It is known that much of the system data of interest to service personnel debugging a Windows 2000 or Windows NT is in linked lists. Additional system data of interest may be in scalar variables.

A particular symbol 600 (Figure 6) can be resolved by the symbol resolution system to determine an address of the process list head 602 in target

machine memory. This list head 602 contains pointers to links 604 in each process node, such as process node 606; these lists are doubly linked such that links include a forward and reverse link. Links 604 may point to links 608 in other process nodes 610 and 612 as known in the art. Process nodes contain process identity information 614, priority information 616, and other information that can be of interest in debugging.

Process nodes, such as process nodes 606 and 610, may contain a thread list head 618 containing pointers to links 620 in a list of thread (ETHREAD in Microsoft parlance) nodes such as node 622. For example and not by way of limitation, note that thread nodes 622 and 624 are linked to process node 606, and thread node 626 are linked to process node 610. Each thread node corresponds to a thread that exists in the system and may contain information of interest in debugging such as thread identity 630, wait block list head 632, and an I/O request list head 634.

### **Input Record List Structure**

The input record list has a header 700 (Figure 7), a count of records in the list 702, one or more record offsets 704 and 706 for locating records in the list, and one or more records 708 and 710. Each record, such as record 708, of the input record list begins with a record signature 712, which is a constant that can be used to confirm the starting point of a record. Each record also has a descriptor type 714 that indicates the type of a following memory descriptor 716.

The memory descriptor 716 may be of several types as indicated by the descriptor type 714, including a scalar memory descriptor and a list memory descriptor. A scalar memory descriptor contains an address 800 (Figure 8A) and a length 802 of data to be captured. This scalar memory descriptor type is useful for capturing scalar values located at symbolically locatable locations in memory of the target machine.

The list memory descriptor has a count of list element descriptors 820 (Figure 8B), followed by one or more list element descriptor offsets 822 and 824. Each list element descriptor offset may be used to locate an associated list element descriptor, offset 822 indicates a location of list element descriptor 826 and offset 824 indicates a location of list element descriptor 828.

Each list element descriptor has a list type 840 (Figure 8C), which indicates a type of linkage used by the list having data to be captured, which may have the structure of Figure 6. For example, the list type 840 may indicate whether the list is singly linked, doubly linked, or singly linked with an element count.

The list element descriptor also has a link offset 841 that indicates the position of the links associated with the particular linked list in a node. Further, this offset permits list constructs, such as used in Microsoft operating systems, that have links at locations other than at the beginning of each node.

Each list element descriptor also has a list head type 842, which indicates whether its list head locator 844 represents a location in system memory or

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an offset into a node of a parent list. It also has a node count limit 846 indicating a maximum number of list nodes from which data will be captured by the collection driver, a tag count 848 indicating how many portions of each node will be captured, and one or more tags in a tag array 850. There is also a list identifier 852 that is copied into the capture buffer to identify data captured according to a particular list element descriptor.

The collection driver can follow the list head locator 844 to find the list head in target system memory. The driver can then follow the list to each node in succession by interpreting links of the list according to the list head type 842. Once a node of the list is located, the driver can interpret the tags of the tag array 850 to identify the data to be captured from that node. Similarly, the driver can locate the heads of additional lists in the node as specified by subsequent list element descriptors, follow those heads to nodes of those lists, and capture data from those nodes.

Each tag has an offset 870 (Figure 8D) and a length 872 indicating a portion of a list node to be captured.

## **Input Record List Operation**

Assume by way of example and not of limitation that the user interface wants a snapshot comprising a thread count from a scalar variable, and thread and process identification information from a Windows NT or Windows 2000 process list.

00000000.10000000

The user interface, including the command plugin, will cause construction of an input record list containing at least three records. With reference to Figures 7, 8A, 8B, 8C, and 8D, a first record 708 of scalar memory descriptor type is placed in the input record list specifying an address 800 and length 802 of the thread count scalar variable. A second record 710 is constructed having a list memory descriptor type 730 and suitable memory descriptor 732.

The memory descriptor 732 for this operation specifies that it has two list element descriptors 826 and 828. The first of these list element descriptors 826 is used to specify the process list, the second of these list element descriptors 828 is used to specify the thread list appurtenant to the process list.

With reference to Figures 6, 8B, 8C, and 8D, list element descriptor 826 list head type 842 is marked to indicate that the list head locator 844 specifies the location in system memory of the process list head 602. An entry is made in the tag array 850 to specify an offset 870 and length 872 of a tag corresponding to the process identifier location 614 in each process node. A node count limit 846 is set to prevent capture buffer overflow.

The second list element descriptor 828 is marked to indicate that its list head locator 844 specifies a location in a node of a parent list instead of a node in memory. The list head locator 844 specifies the offset of the thread list head 618 in a process node, such as process node 616. The node count limit 846 is set to a reasonable value to prevent freezing of the system should a circular list be found, and a tag

array 850 entry is made having the offset 870 and length 872 of the thread identification 630 of a thread list node, such as node 622. Offset 870 of the thread list head is derived from information in header files compiled into the command plug-in of the user interface. The locations of the process list header 844 is derived from information in an associated symbol file previously extracted from the symbol file library.

- 10       Once assembled, the input record list is transmitted to the collection driver. The collection driver 100, 206, or 306, then uses a system call to briefly suspend execution of all threads running on the target machine except itself, interprets the input  
15   record list while copying a snapshot of system data to the capture buffer, and uses another system call to restart execution of the suspended threads.

- On a single processor machine, it may be sufficient to disable processor interrupts before  
20   capturing the system information, re-enabling interrupts afterwards. On multiple processor machines having shared memory it is necessary to temporarily stop execution of threads on additional processors. The collection driver as built for Windows NT and  
25   Windows 2000 suspends execution of all other threads with the KeContextToKframes and KeFreezeExecution system calls, and resumes execution with the KeThawExecution call.

- This capture process takes about twenty  
30   milliseconds on a 400 Mhz Pentium-class machine for a typical snapshot of the many elements of system data required by a practical symbolic kernel debugger.

Since execution is resumed following the brief capture process, the target machine may continue operation. The capture process is brief enough that many, but not all, real-time control programs and drivers may be  
 5 debugged without disrupting the system being controlled.

### **Capture Buffer Format**

System data gathered by the collection driver is placed in the capture buffer with structure as  
 10 illustrated in Figure 9. The buffer contains a count 900 of the number of records in the buffer, and offsets 902 and 904 indicating locations of records in the buffer. With reference to Figure 7, 8A, and 9, each record, such as records 906 and 908, contains a  
 15 record signature 910, a result flag 912, a capture type 914, a buffer descriptor 916, and data 918.

When data is captured according to a record of scalar data descriptor type, the capture type 914 of the corresponding record is marked with a scalar  
 20 buffer descriptor type and the buffer descriptor 916 is set to the address 800 and length 802 of the data 918 in the buffer.

Similarly, when data is captured according to a record of list descriptor type, the capture type 914  
 25 of the corresponding record is marked with a list buffer descriptor type.

If the capture type 914 is list buffer descriptor type, the buffer descriptor 916 has structure as illustrated in Figure 10. It comprises a count 1000  
 30 of list buffer element descriptors and one or more list buffer element descriptor offsets 1002. Each



list buffer element descriptor indicates the location of a list buffer element descriptor, such as element descriptors 1004 and 1006, in the buffer.

Each element descriptor, such as element descriptor 1004, in turn has structure according to Figure 11. Each list buffer element descriptor has the number of nodes captured 1100 at this level of the list, the size of each node 1102 as captured (after the requested tag operations limit the amount of information captured from the node), a result flag 1104 indicating whether capture was successful, and a data offset 1106 indicating the location of the first captured node data in the record.

### Summary

The collection driver therefore is capable of capturing a coherent snapshot of critical system data in the capture buffer based on the input record list. Once captured, the capture buffer is dispatched to the user interface for interpretation, formatting, and display.

The embodiments have been described with particular reference to a symbolic kernel debugger for debugging software bugs and other problems with the Microsoft Windows NT and Windows 2000 operating systems. The principles of the kernel debugger can be utilized in symbolic kernel debuggers for debugging on other operating systems including by way of example the Microsoft Windows 98 and Windows Millennium Edition, as well as operating systems from other vendors including Unix and Unix-derived operating systems such as Solaris, Tru-64 Unix, and Linux.

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The embodiments have been described with reference to a particular symbol file library tree structure. It is anticipated that the invention will be operable with other symbol file library structures

5 searchable by operating system version information, such a build number and service pack number.

It is also anticipated that the invention will be operable with alternative ways of verifying that a located symbol file matches a loaded module of the

10 operating system. Verification in the described embodiments is done with the checksum matching process discussed above, the checksum serving as file tagging information. Verification can also be accomplished through comparison of alternative tagging information

15 such as a timestamp, a hash function of corresponding source code, or both, should these tags be incorporated into the executable and symbol files.

A presently preferred embodiment of the present invention and many of its improvements have been

20 described with a degree of particularity. It should be understood that this description has been made by way of example, and that the invention is defined by the scope of the following claims.

A computer program product is any machine-

25 readable media, such as an EPROM, ROM, RAM, DRAM, disk memory, or tape, having recorded on it computer readable code that, when read by and executed on a computer, instructs that computer to perform a particular function or sequence of functions. A

30 computer having the code loaded on it includes a computer program product because it incorporates DRAM and/or disk memory having the code recorded in it. It

is anticipated that the debugger of the present invention will be distributed as a program product.

A presently preferred embodiment of the present invention and many of its improvements have been  
5 described with a degree of particularity. It should be understood that this description has been made by way of example, and that the invention is defined by the scope of the following claims.

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**CLAIMS**

What is claimed is:

- 1 1. A method for gathering data from memory of a  
2 computer system, comprising the steps of:  
3 following a plurality of memory element  
4 descriptors of a machine readable record list to  
5 locate data in the memory of the computer system,  
6 where each memory descriptor is descriptive of data to  
7 be retrieved from memory of the computer system;  
8 gathering data specified by the plurality of  
9 memory element descriptors; and  
10 formatting the data into a buffer.
- 1 2. The method for gathering data from memory of a  
2 computer system of Claim 1, wherein at least one  
3 memory descriptor is descriptive of a list memory  
4 type, including location information of a head of a  
5 list and tag information for at least one data element  
6 to be gathered from a node of the list.
- 1 3. The method for gathering data from memory of a  
2 computer system of Claim 1, wherein at least one  
3 memory descriptor is descriptive of a scalar memory  
4 type.
- 1 4. The method for gathering data from memory of a  
2 computer system of Claim 3, wherein at least one  
3 memory descriptor is descriptive of a list memory  
4 type, including location information of a head of a  
5 list and tag information for at least one data element  
6 to be gathered from a node of the list.

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1 10. The method of Claim 9, further comprising the  
2 steps of:

3 following links of the node of the second list to  
4 a second node of the second list, and

5 extracting data from the second node of the  
6 second list according to at least one tag of the  
7 second list element descriptor.

1 11. A computer system comprising at least one  
2 processor, a memory system, and computer readable code  
3 recorded within the memory system, the code comprising  
4 computer readable code for

5 receiving a record list, the record list  
6 comprising at least a first list element descriptor  
7 descriptive of data to be retrieved from a first  
8 linked list;

9 following a list head locator of the list element  
10 descriptor to a head of the first linked list;

11 following links of the head of the first linked  
12 list to a first node of the linked list;

13 interpreting at least one tag of the first list  
14 element descriptor to locate data of the node; and

15 extracting data from the node.

1 12. The computer system of Claim 11, wherein:

2 the record list further comprises a second list  
3 element descriptor descriptive of data to be retrieved  
4 from a second linked list, and wherein a node of the  
5 first linked list contains a head of the second linked  
6 list; and

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7 the computer readable code further comprises  
8 computer readable code for:

9 following a list head locator of the second list  
10 element descriptor to a second list head of the node  
11 of the first linked list;

12 following links of the second list head to a node  
13 of the second list;

14 interpreting at least one tag of the second list  
15 element descriptor to locate data of the node of the  
16 second list; and

17 extracting data from the node of the second list

1 13. A symbolic debugger for accessing data of named  
2 executable modules of an operating system executing on  
3 a target machine, the operating system having version  
4 information, the symbolic debugger comprising computer  
5 readable code stored on computer readable media, the  
6 computer readable code comprising code for

7 a collection driver for execution on the target  
8 machine;

9 a user interface capable of coupling to the  
10 collection driver; and

11 a symbol resolution system capable of coupling to  
12 the user interface;

13 wherein the user interface comprises computer  
14 readable code for constructing an input record list  
15 containing records describing data to be captured, at  
16 least some records of the input record list containing  
17 information derived from symbols resolved by the

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18 symbol resolution system, and transmitting the input  
19 record list to the collection driver;

20 wherein the collection driver further comprises  
21 code for interpreting the input record list and  
22 collecting operating system data into a capture buffer  
23 specified by the input record list, and transmitting  
24 the capture buffer to the user interface.

1 14. The symbolic debugger of Claim 13, wherein the  
2 collection driver is capable of interpreting a record  
3 of the input record list that specifies information to  
4 be gathered from multiple nodes of a linked list.

1 15. The symbolic debugger of Claim 14, wherein the  
2 collection driver is capable of interpreting a record  
3 of the input record list that specifies information to  
4 be gathered from multiple nodes of a linked list  
5 having a list head located in a node of a parent list,  
6 a list head of the parent list being specified by a  
7 record of the input record list.

1 16. The symbolic debugger of Claim 14, wherein the  
2 collection driver is capable of interpreting a record  
3 of the input record list that specifies scalar  
4 information to be gathered from designated locations  
5 of the memory system.

1 17. The symbolic debugger of Claim 14, wherein the  
2 collection driver further comprises a communications  
3 interface capable of receiving the record list over a  
4 network connection and comprises computer readable  
5 code for reading the version information from the  
6 operating system executing on the target machine.

**ABSTRACT**

A method for gathering data from memory of a computer system is operable to gather scalar information, linked list information, or both. When gathering data from a linked list the method involves parsing a linked list to extract data therefrom by constructing a record list having a list memory element descriptor descriptive of the list head and data to be retrieved the list, following a list head locator of the list element descriptor to a head of the linked list, following links of the head and nodes of the list to a node of the linked list, interpreting a tag of the list element descriptor to locate data of the node, and extracting data from the node.

000001.9200260

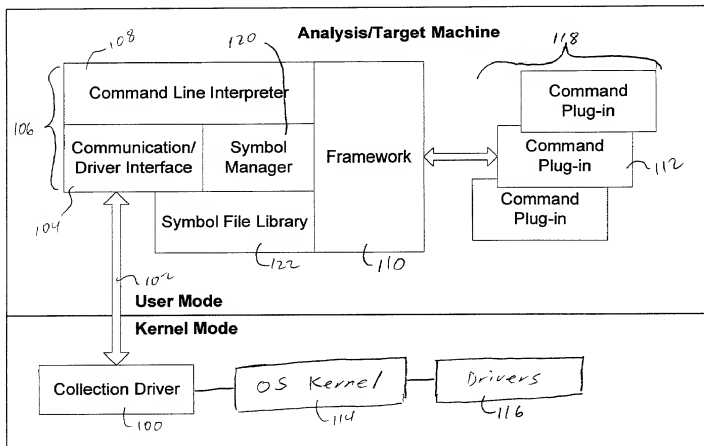


Figure 1, Local

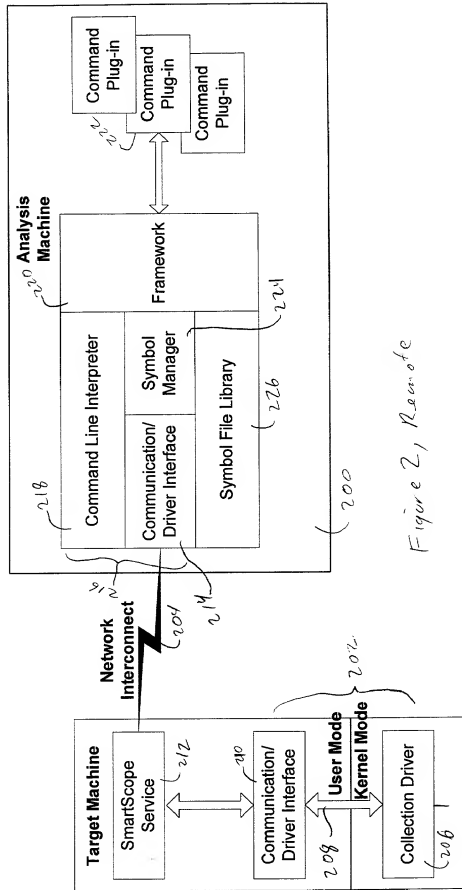
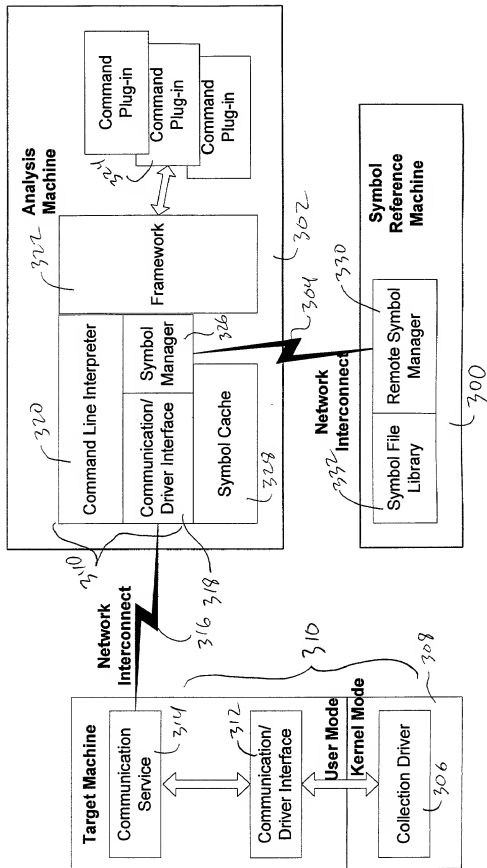


Figure 2, Rev. 01c

Figure 3, Central Symbol Library



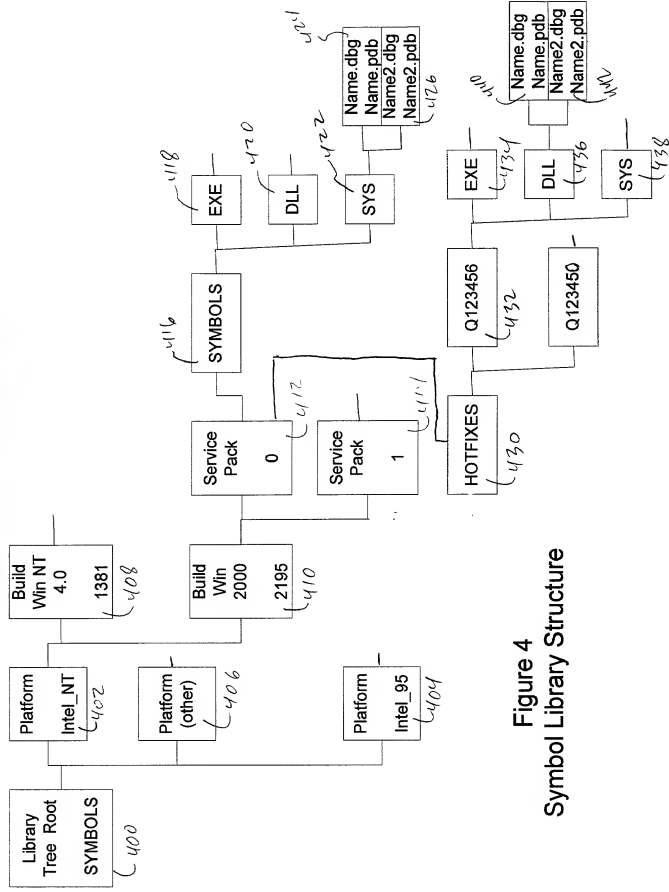


Figure 4  
Symbol Library Structure

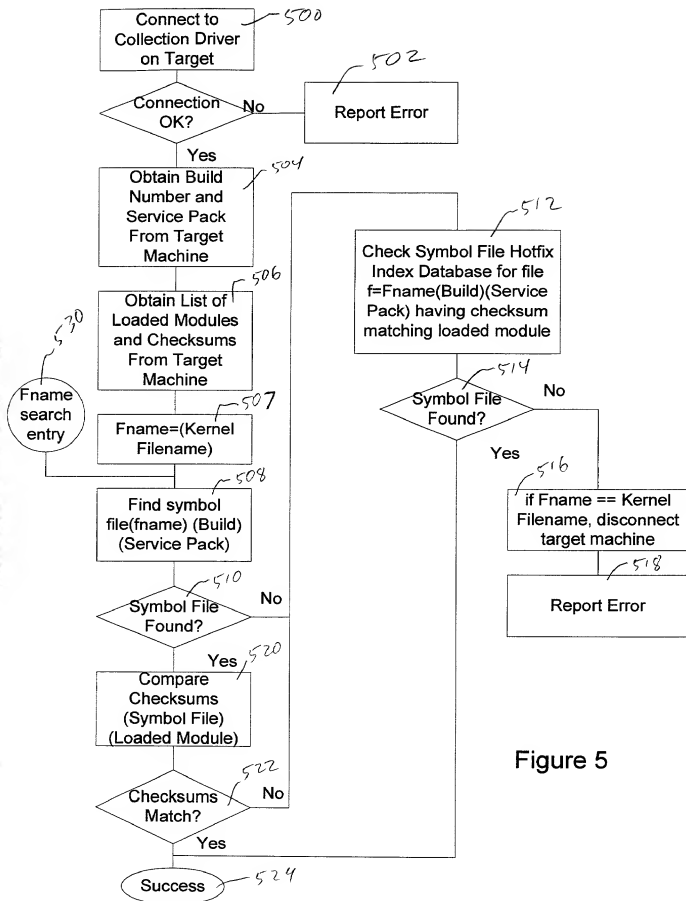


Figure 5

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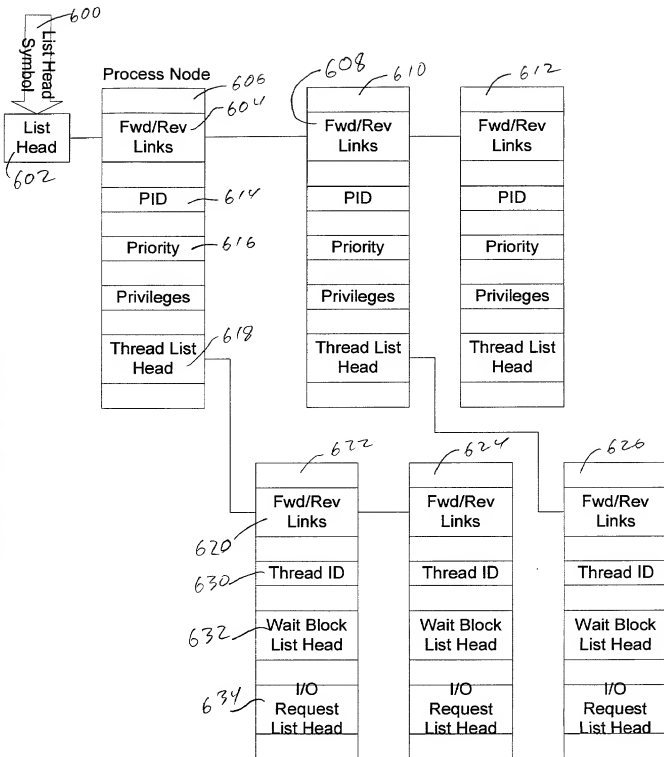
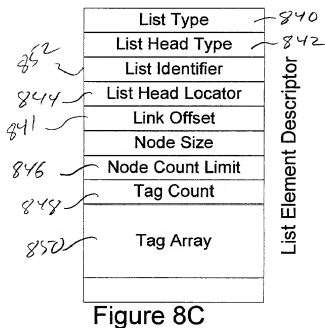
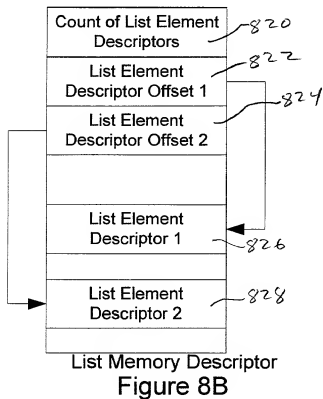
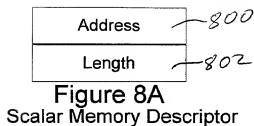
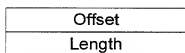
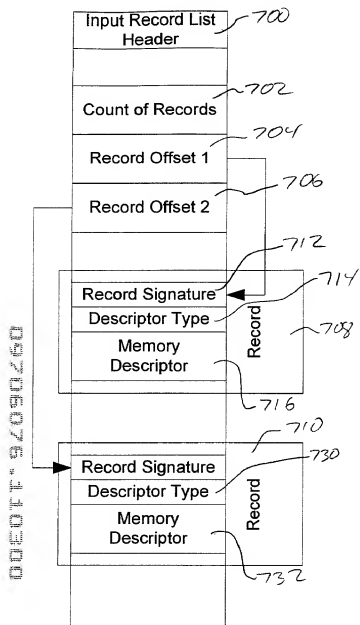
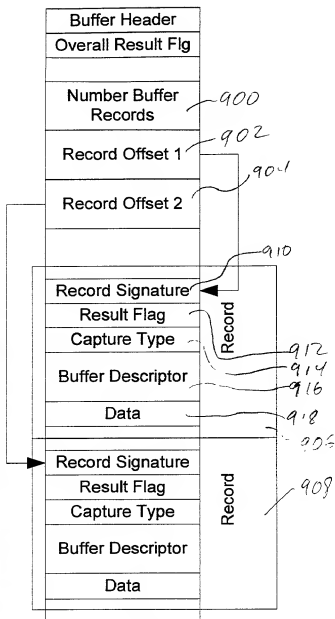


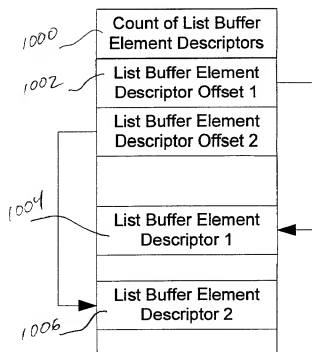
Figure 6  
KNOWN ART  
Windows NT/2000 Process List Structure



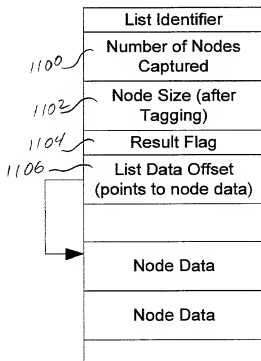




**Figure 9**  
**Capture Buffer Structure**



**Figure 10**  
**List Buffer Descriptor**



**Figure 11**  
**List Buffer Element Descriptor**

DECLARATION

As a below named inventor, I hereby declare that: my residence, post office address, and citizenship are as stated below next to my name. I believe I am the original, first, and sole inventor (if only one name is listed below) or a joint inventor (if plural inventors are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

SYSTEM AND METHOD FOR COLLECTING SYSTEM DATA USING RECORD BASED REQUESTS WITH TAG LISTS AND PAUSING  
ALL BUT ONE THREAD OF A COMPUTER SYSTEM

as described in the specification ☒ attached or ☐ of patent Application Serial No. -----  
filed ----- and amended on -----.

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above; that I do not know and do not believe the same was ever known or used in the United States of America before my or our invention thereof, or patented or described in any printed publication in any country before my or our invention thereof or more than one year prior to this application; that the invention has not been patented or made the subject of an inventor's certificate issued before the date of this application in any country foreign to the United States of America on an application filed by me or my legal representative or assigns more than twelve months prior to this application; and that I acknowledge the duty to disclose information of which I am aware which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations ' 1.56(a). Such information is material when it is not cumulative to information already of record or being made of record in the application, and

- (1) it establishes, by itself or in combination with other information, a prima facie case of unpatentability of a claim; or  
(2) it refutes, or is inconsistent with, a position the applicant has taken or may take in:  
(i) opposing an argument of unpatentability relied on by the Office, or  
(ii) asserting an argument of unpatentability.

I hereby claim foreign priority benefits under Title 35, United States Code ' 119 of any foreign application(s) for patent or inventor's certificates listed below and have also identified below any foreign application(s) having a filing date before that of the applications(s) on which priority is claimed:

COUNTRY	APPLICATION NUMBER	Date Filed	Priority Claimed under 35 USC 119
			<input type="checkbox"/> YES <input type="checkbox"/> NO

I hereby claim the benefit under Title 35 United States Code ' 120 of any United States application(s) listed below and, insofar as any subject matter of any claim of this application is not disclosed in the prior United States Application, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations ' 1.56(a) which occurred between the filing date of the prior application and the national PCT international filing date of this application.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

FULL NAME OF SOLE OR FIRST INVENTOR Richard A. Willems	INVENTOR'S SIGNATURE <i>Richard A. Willems</i>	DATE 11-2-2000
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RESIDENCE		CITIZENSHIP
POST OFFICE ADDRESS Same		
FULL NAME OF THIRD JOINT INVENTOR	INVENTOR'S SIGNATURE	DATE
RESIDENCE		CITIZENSHIP
POST OFFICE ADDRESS Same		

NOV-02-00 16:48 From: HOGAN &amp; HARTSON

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Express Mail No.: EL700671685US

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant/Patentee:

Richard Willems

Serial No.: -----

Date Filed: Herewith

Attorney File No.: 68854.0157

Digital Docket No.: PD99-2788

For: SYSTEM AND METHOD FOR COLLECTING  
SYSTEM DATA USING RECORD BASED REQUESTS  
WITH TAG LISTS AND PAUSING ALL BUT ONE  
THREAD OF A COMPUTER SYSTEM

POWER OF ATTORNEY BY ASSIGNEE

Under the provisions of 37 C.F.R. § 3.71, the undersigned assignee of record of the entire interest in the above-identified patent/patent application by virtue of an assignment recorded (check as applicable):

☒ Concurrently Herewith  
☐ Date Recorded \_\_\_\_\_  
☐ Reel \_\_\_\_\_ Frame \_\_\_\_\_

elects to conduct the prosecution of the application/maintenance of the patent to the exclusion of the inventor(s). The undersigned hereby declares that she has reviewed the above-referenced assignment and hereby declares that, to the best of her knowledge, title is in the Assignee, and further declares that all statements made herein of her own knowledge are true and that all statements made on information and belief are believed to be true. The assignee hereby revokes any previous powers of attorney and appoints the following to prosecute this application/maintain this patent and transact all business in the Patent and Trademark Office connected therewith:

(Prosecuting Attorney List)

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